

IN THE SPECIFICATION

*Please amend the paragraph on page 8, line 27 with the following edits:*

For example, Figs. 5A and 5B are 3D displays related to blink counts occurring on certain lines within the network. Fig. 5A displays blink count (service interruption) information, gathered for defined increments of time by line section number. The display makes clear to management and service personnel that line section 3664 3684 has a persistent problem which needs to be addressed; while, line sections 1281 and 4259 experienced something during the same time period which resulted in substantial service interruptions in those sections. However, these occurrences appear to be isolated compared with the service condition on section 3664-3684.

*Please amend the paragraph on page 8, line 27 with the following edits:*

The display also includes symbols such as the lightning bolt LB LB shown in Fig. 3B. Use of such symbols provides a simplified method of explaining why certain conditions are represented as they are. Thus the lightning bolt indicates that the incremental quantity of incidents occurring along line sections 20-25 for the most recent reporting week is the result of a storm. Someone viewing the display could then readily understand not only what went on, but why it happened. Similarly, the inverted triangle T shown in Fig. 3B may indicate a problem such as a fallen tree limb which knocked down a power line and caused a temporary problem which has been repaired. Since the overall function of the terrain map is to illustrate the quality of service provided by the utility, these and other symbols help to focus on both short term and long term incidents so to enable management and service personnel to improve quality.